



SCI Success Stories:

Technology business line - GMS Mobile



GMS Mobile in Santiago de Compostela

In April 2015 SCI began implementation in Santiago de Compostela of our GMS Mobile mobility solution for the handling of traffic fines and penalties, which had previously been handled using another operator's application, since March 2012.

This served to streamline and facilitate the work by officers in issuing penalty notes, increasing efficiency and reducing errors to a minimum.



Comparison table of penalty notices recorded: the switch from paper to mobile devices

YEARS	Number of Penalty Notices issued on paper	Number of Penalty Notices recorded in the other operator's application	Number of Penalty Notices recorded in GMS Mobile
2012	4,568	4,758	-
2013	1,804	3,460	-
2014	2,599	3,252	-
2015	2,340	724	4,507
2016	713	-	7,298

Notable decrease in the issuance of penalty notices on paper.

Increase in the number of penalty notices recorded with our device. Very positive response by the Local Police to the GMS MOBILE application.

The evolution in the way in which the Local Police issue penalty notices is quite clear, with the switch from paper to mobile device records representing huge progress. The implementation of GMS Mobile was very well received by the officers, and the change from one application to another was successfully performed, above all given the ease with which the adaptation process was completed.



From the outset, the Local Police officers were able to see for themselves the benefits compared with the other application:

- Real-time consultation of vehicles and perpetrators, greatly facilitating the time required to process the notice, as the details of the individual responsible are available immediately.
- Ticket issued there and then for payment of the fine. A considerable advance, since the penalty note is printed together with a copy for the bank with the bank references, allowing payment to be made at an ATM, through electronic banking or in person at a bank branch.



* In 2015, of 4,026 tickets issued for payment, 900 penalty notes were paid, representing 22% of payments using the penalty note itself.

* In 2016, of 6,131 tickets issued for payment, 1,583 penalty notes were paid, representing 26% of payments using the penalty note itself.

This increase in the payment of traffic tickets represents a reduction in the time required to process each penalty case.

- Inter-administration collaboration with the Provincial Traffic Inspectorate: when a Local Police officer detects any vehicle that could be guilty of a violation connected with insurance, roadworthiness, technical characteristics, etc., as such violations are the responsibility of the Traffic Department, GMS Mobile can save a computerized file and send official notification to the Provincial Inspectorate in A Coruña for subsequent processing.

In 2016, the A Coruña Traffic Department was sent 876 penalty notices.





Detail of the imposition of penalties by device:

The enclosed table indicates in particular that in 2014, with the other operator's terminals, 66% of penalties were collected, and 22% of the total were imposed, while in 2015, when we began to implement GMS Mobile, we outstripped the other operator with 3% as opposed to our 20% of penalties imposed, and 62% against our 72% of all penalties imposed. In 2016, GMS Mobile achieved a dominant position with 33% of the penalties imposed and 66% of the amount collected by 31/12/2016, a percentage that by the end of the payment period was more than 75%.

There has been a clear increase in usage and an upturn in the outcome

2016	Total Penalty Notices	PDAS, other OPERATOR	Manual Notes	GMS Mobile SCI	Other Devices
Number of notes issued	22,063	0	713	7,298	14,052
%	100%	0%	3%	33%	64%
Collected	12,389	0	393	4,810	7,186
%	56%	0%	55%	66%	51%
Amount Collected	0.00	0	40,335.05	490,590.05	740,250.00
% Collected out of total	56%	0%	2%	22%	33%



Detail of the imposition of penalties by device:

2015	Total Penalty Notices	PDAS, other OPERATOR	Manual Notes	GMS Mobile SCI	Other Devices
Number of notes issued	23,022	724	2,340	4,507	15,451
%	100%	3%	10%	20%	67%
Collected	15,719	490	1,640	3,256	10,333
%	68%	68%	70%	72%	67%
Amount Collected	0.00	49,476.05	172,331.40	333,120.85	1,255,760.00
% Collected out of total	68%	2%	7%	14%	45%

